# **Jeff Kooser**

**Professional Summary**

Expert-level Systems Administrator/Systems Engineer with broad expertise in manufacturing, marketing, financial, non-profit, and media organizations/industries.

Proven ability to master/innovate use of industry-leading systems and applications, such as Microsoft OS, SAP Business One, O365, Azure, vmWare, Salesforce, ServiceNow, and many many more

Contact me to discuss System Administration/Engineering opportunities:

Jeff Kooser

641.750.3581

[jkooser@gmail.com](mailto:jkooser@gmail.com)

**Experience**

**Senior Systems Adminstrator** Aureon/Federal Home Loan Bank of Des Moines, July, 2022-October, 2023

* Performed Windows 2012 Server Upgrades (100+ servers), including required application upgrades/migrations.
* Coordinated technical and scheduling application vendor communications
* Coordinated technical and scheduling end-user and application owner communications
* Project Management duties/scheduling/planning/execution
* Pre and Post-Migration test planning/documentation/acceptance
* Delivery, testing, validation, user acceptance, hyper-care
* Remediation of prior and introduced system and security vulnerabilities

**Systems Engineer IV** Aureon/Co-Op Financial Services, September, 2018–July, 2022

* Designed/built/configured Azure IaaS/PaaS solutions, Windows server and linux server deployments
* Administrated Azure AD Sync/Office365/Exchange online
* Remediated/mitigated PCI and CIS vulnerabilities, including website redesign/rebuild.
* Implementation, administration, and support of credit disputes application suite
* Supported Windows/linux servers as needed, Tiers 1-3
* Designed and documented architecture diagrams and presentations

**Systems Administrator**/Systems Analyst Pella Products, Inc. August, 2015–September, 2018

* Integrated SAP Business One ERP with Magento CE eCommerce platform for order placements..
* Supervised three technical and order placement staff.
* Migrated organization from GoDaddy email services to Exchange Online.
* Maintained/upgraded/decommissioned all computing/networking/output equipent.

**Remote Perl Programmer** Zija International (Lehi, UT - Remote), October, 2014–August, 2015

* Architect, Design, and Implement System-wide Features/Enhancements
* Mentoring of junior staff
* Development in multi-language environment
* Testing/Troubleshooting/Documentation and Bug-Fixes
* Environment: Apache/NGINX with MySQL/Postgres, Perl, Bash, Javascript, CSS/HTML

**Senior Network Engineer/Systems Administrator**/I.T. Developer Cost Effective Technologies, Floor99/Firespring (Lincoln, NE - Remote), August, 2011–October, 2014

* Directed and supervised other Network Administrators
* Developed/Implemented SLA/request/ticketing system
* Supported Linux/Mac/Windows/Networking applications/deployments
* Administered/Supported/Utilized virtualization implementations (Citrix XenCenter/HyperV/vmWare/AWS)
* Supported multiple and varied client systems and software across multiple industries
* Performed PCI-Compliance Testing/Verification
* Performed HIPAA and PCI compliance activities

**Data and Technologies Coordinator** Center for People in Need, Inc., October, 2008–August, 2011

* Architected/Designed/Developed/Implemented/Supported client management, volunteer management, donor management and conference center scheduling systems:
* System maintenance and user support for all technology equipment
* Supervision of staff and volunteer data entry

**Community Involvement**

* President – Friend of Marshall County Conservation Board of Directors
* Public radio and television member/supporter
* Board of Directors, Champaign County Urban League
* Treasurer/Board Member, Community Day Care School, Champaign, IL
* Various volunteer work, (Food Bank of Lincoln, Center for People in Need, etc.)